

Complaint Redressal Committee,
Provincial Disaster Management Authority (PDMA),
Sindh

06 April 2026

Subject: GRAVIENCES-BID EVALUATION REPORT


This refers to your final evaluation report, wherein we have observed certain discrepancies in the calculation of rates after deduction of applicable taxes.

We would like to bring to your attention that Sindh Sales Tax (SST) is now applicable at the revised rate of 8%, as opposed to 15% previously considered. Based on the correct application of SST at 8%, the recalculated minimum wage amounts to **PKR 42,648/-**, which is fully compliant with the Government of Sindh minimum wage requirements.

For your reference and verification, the relevant SRB notification is attached herewith.

We request you to kindly review and rectify the calculations accordingly. and reconsider the bids accordingly.

Encl: SRB Notification


KHALID MEHMOOD
Commander (Retd) PN
Manager (BSS&S)





**GOVERNMENT OF SINDH
REHABILITATION DEPARTMENT
PROVINCIAL DISASTER MANAGEMENT AUTHORITY (SINDH)**



**MINUTES OF THE COMPLAINT REDRESSAL COMMITTEE (CRC) MEETING HELD ON
13TH APRIL 2026 AT 1300 HOURS REGARDING THE GRIEVANCES RAISED BY M/S
BAHRIA SECURITY SYSTEMS AND SERVICES (PVT.) LTD. ON THE
RECOMMENDATIONS OF THE PROCUREMENT COMMITTEE (PC) FOR THE HIRING OF
SECURITY SERVICES FOR PDMA SINDH (FY 2025-26)**

The meeting of the Complaint Redressal Committee (CRC), notified by the Rehabilitation Department vide Notification No. SO-I (Rehab)/3-14/2014/5541 dated 01.07.2025 under Rule 31 of the SPP Rules-2010 (amended time to time) was held under the chairmanship of the Director General, PDMA Sindh / Chairman CRC, on 13th April 2026 at 1300 hours at the PDMA Head Office, Karachi, the meeting was conveyed to deliberate upon the grievances filled by M/s Bahria Security Systems and Services (Pvt) Ltd (SPPRA EPADS Tender ID#S-26010667238). The attendance sheet of the Complaint Redressal Committee (CRC) and bidder is attached as (Annexure "A" & "B")

2. The Background of the Case.

The Chairman informed the Committee that four (04) bidders technically qualified for the procurement of security services. Their financial bids were opened on 26th February 2026. The rates quoted per guard, per month were as follows:

S.No	Name of Bidder / Firm	Quoted Rate (Rs.)
01	M/s FIST SECURITY (PVT) LIMITED	41,400/=
02	M/s RAPID SECURITY GUARDS (PVT) LTD	46,515/=
03	M/s BAHRIA SECURITY SYSTEMS AND SERVICES (Pvt) Ltd.	49,592/=
04	M/S SIGMA SECURITY SERVICES (PVT) LIMITED	52,586/=

3. Initial Evaluation by Procurement Committee.

The Procurement Committee (PC) previously evaluated the bids based on the slab of 15% tax of SRB. Under that calculation, M/s Bahria Security Systems & Services (Pvt) Ltd, and others were disqualified as they were falling below the Government of Sindh's notified minimum wage of Rs. 41,350 (Notification No. L-II-13-3/2016-I dated 28.07.2025).

4. Grievance of M/s Bahria Security Systems & Services (Pvt) Ltd.

The representative of M/s Bahria Security Systems & Services (Pvt) Ltd, argued that the Procurement Committee (PC) erred by applying an obsolete

Ali Riaz
Assistant Account Officer
Accountant General Sindh
Govt of Sindh. Member CRC

Kanwar Waseem
Provincial Secretary
Red Crescent
Member CRC

Syed Salman Shah
Director General
PDMA Sindh
Chairman CRC

SRB tax rate of 15%. They referred the Sindh Government gazette, Part-No.IV Provincial Assembly of Sindh Notification PAS/LEGIS-B-13/2025 published on 2nd July 2025, which reduced the Sindh Sales Tax on Security Services to 8%. They contended that with the deduction of 8% tax, their bid will still remain compliant with the Minimum Wage Act.

5. Revised Financial Evaluation.

The Complaint Rederessal Committee (CRC) examined the contention and verified the SRB notification No PAS/LEGIS-B-13/2025 published on 2nd July 2025 Clause No 29 (annexure C). Accordingly, the committee recalculated the financial health of the bids using Income Tax @ 6% and SRB @ 8%.

S.No	Bidder/Firm	Quoted Rate (Rs.)	Income tax 6% (Rs.)	SRB 8% (Rs.)	Total Deductions (Rs.)	Net Amount (Rs.)	Status
01	M/s FIST SECURITY (PVT) LIMITED	41,400	2,484	3,312	5,796	35,604	Non - Compliant
02	M/s RAPID SECURITY GUARDS (PVT) LTD	46,515	2,791	3,721	6,512	40,003	Non - Compliant
03	M/s BAHRIA SECURITY SYSTEMS AND SERVICES (Pvt) Ltd.	49,592	2,976	3,967	6,943	42,649	Responsive
04	M/S SIGMA SECURITY SERVICES (PVT) LIMITED	52,586	3,155	4,207	7,362	45,224	Responsive

6. Deliberations and Observations.

Upon recalculation at the 8% SRB rate, the CRC observed that:

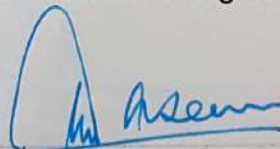
The net amount for M/s Bahria Security Systems & Services (Pvt) Ltd, (Rs. 42,649/-) effectively exceeds the minimum wage threshold of Rs.41,350/-

M/s Bahria Security Systems & Services (Pvt) Ltd, is the lowest evaluated responsive bidder when the correct statutory tax rates are applied.

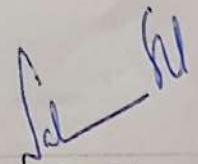
The Procurement Committee (PC's) previous recommendation for M/s Sigma Security Services (Pvt) Ltd, was based on an incorrect tax calculation, leading to an unnecessary higher cost to the government.



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Provincial Secretary
Red Crescent
Member CRC



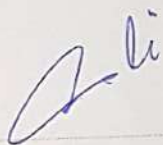
Syed Salman Shah
Director General
PDMA Sindh
Chairman CRC

7. Decision of the CRC

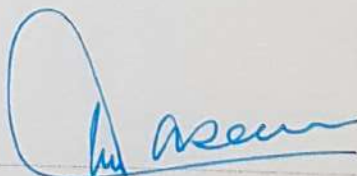
After thorough deliberation, the Complaint Redressal Committee (CRC) took the following decisions:

- **Acceptance of Grievance:** The grievance of M/s Bahria Security Systems and Services (Pvt) Ltd, is hereby "accepted" as their bid was found compliant with the minimum wage policy after applying the prevailing 8% SRB rate.
- **Annulment of Previous Recommendation:** The recommendation of the Procurement Committee (PC) for the award of contract to M/s Sigma Security Services was set aside.
- **Decision for Award of Contract:** The Complaint Redressal Committee (CRC), in accordance with SPPRA Rule 31(6), has decided that M/s Bahria Security Systems and Services (Pvt.) Ltd., being the lowest evaluated responsive bidder, is eligible for award of the contract. The Procuring Agency (PA) shall proceed with the award of the contract in light of the decision of the Complaint Redressal Committee (CRC), in accordance with the applicable provisions of the SPPRA Rules.
- **Proviso:** The firm shall provide an undertaking on a Judicial Stamp Paper (Security Bond) affirming that they will strictly ensure the payment of the notified minimum wage (Rs.41,350/-)per month to the security guards.

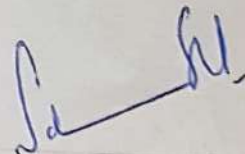
The meeting ended with a vote of thanks to and from the Chair.



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Accountant General Sindh
Govt of Sindh. Member CRC



Kanwar Waseem
Provincial Secretary
Red Crescent
Member CRC



Syed Salman Shah
Director General
PDMA Sindh
Chairman CRC

ATTENDANCE SHEET FOR COMPLAINT REDRESSAL COMMITTEE

MEETING REGARDING THE GRIEVANCE OF FIRM M/s BAHRIA SECURITY SYSTEMS AND SERVICES (PVT) LTD, FOR THE HIRING OF SECURITY SERVICES FOR PDMA SINDH FOR CFY 2025-26

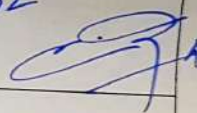

HELD ON 13TH APRIL 2026 AT 1300 HOURS (PDMA HEAD OFFICE KARACHI)

S.NO	NAME	DESIGNATION	DEPARTMENT	CONTACT	SIGNATURE
1	Syed Salman Meh	DG PDMA/ Chairman CMC	Rehabilitation	03028207555	See Sign
2	Kamwar Wasim	Provincial Secretary Red Crescent	Red Crescent	0321-8939828	Kamwar Wasim 13/4/26
3	ALI RIAZ	Assistant Account offices	Accountant General Sindh	03337878553	Ali

ATTENDANCE SHEET FOR BIDDER / FIRM

MEETING REGARDING THE GRIEVANCE OF FIRM M/s BAHRIA SECURITY SYSTEMS AND SERVICES (PVT)
LTD, FOR THE HIRING OF SECURITY SERVICES FOR PDMA SINDH FOR CFY 2025-26

HELD ON 13TH APRIL 2026 AT 1300 HOURS (PDMA HEAD OFFICE KARACHI)

S.NO	NATIONAL NAME	DEPARTMENT	DESIGNATION	DEPARTMENT	CONTACT	SIGNATURE
1	Muhammad Iqbal		AM (OPS)	BSS & S	0336-2173002	
2	Muhammad Iqbal		I/C Marketing	BSS & S	0311-2717502	
3						